



HARYANA VIDHAN SABHA

SIXTH REPORT

OF THE

ESTIMATES COMMITTEE

ON

THE BUDGET ESTIMATES

FOR

1973-74

- (i) Health Department; and
- (ii) Transport Department.

VIDHAN SABHA SECRETARIAT, CHANDIGARH

March, 1974.

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**COMPOSITION OF THE ESTIMATES COMMITTEE FOR THE
YEAR 1973-74**

Chairman

1. Malik Sat Ram Dass Batra, M.L.A.

Members

2. Shri Ganpat Rai, M.L.A.
3. Shri Girish Chander Joshi, M.L.A.
4. Shri K.N. Gulati, M.L.A.
5. Shrimati Lajja Rani, M.L.A.
6. Chaudhri Parbhu Ram, M.L.A.
7. Chaudhri Phul Singh Kataria, M.L.A.
8. Shri Pokhar Ram Godara, M.L.A.
9. Chaudhri Shyam Lal, M.L.A.

Secretariat

- | | | |
|----------------------------|-----|-------------------|
| 1. Shri Raj Kumar Malhotra | ... | Secretary. |
| 2. Shri Raj Krishan | ... | Deputy Secretary. |

INTRODUCTION

I, the Chairman of the Estimates Committee for the year 1973-74, having been authorised by the Committee in this behalf, present this report on the Budget Estimates for the year 1973-74, in respect of the Health Department and Transport Department.

2. A brief summary of recommendations/observations of the Committee is given in Appendix. This summary is not exhaustive, and for full recommendations or observations of the Committee reference should be made to the main Report.

3. A brief record of the proceedings of each meeting has been kept separately in the Vidhan Sabha Secretariat.

4. The Committee are grateful to the representatives of the various Departments who appeared before them for oral examination.

5. The Committee place on record their high appreciation of the unstinted co-operation given by the Secretary and the staff of the Haryana Vidhan Sabha.

CHANDIGARH :
The 20th March, 1974.

MALIK SAT RAM DASS BATRA,
CHAIRMAN,
ESTIMATES COMMITTEE.

REPORT

1. The Estimates Committee for the year 1973-74 was elected by the Vidhan Sabha consisting of nine Members and notified, *vide* Haryana Vidhan Sabha Secretariat Notification No. CB/PAC-EC-3/73/39, dated the 16th April, 1973.
2. Malik Sat Ram Dass Batra, M.L.A. was nominated Chairman of the Committee by the Speaker.
3. The Committee held 24 sittings 18 at Chandigarh and 6 at different places, namely Simla, Mughal Gardens at Pinjore and New Delhi.
4. The Committee scrutinised the material relating to the Budget Estimates of the Health Department and the Transport Department for the year 1973-74 and orally examined the representatives of these Departments.
5. The Committee also scrutinised the Supplementary Estimates of the Government of Haryana for the year 1973-74 (1st and 2nd instalments), examined the representatives of the Finance as well as other Departments concerned with the Demands and submitted their reports thereon to the Vidhan Sabha on the 12th November, 1973 and on the 7th January, 1974, respectively.
6. The Committee also had the opportunity of meeting the members of the Estimates Committee of the Kerala Legislature during its visit to the Mughal Gardens at Pinjore (District Ambala) on 17th August, 73 and members of the Estimates Committee of the Madhya Pradesh Legislative Assembly in the Committee Room of the Haryana Vidhan Sabha Secretariat, Chandigarh on 27th February, 1974, and discussed with them various procedural matters relating to the working of the Committee on Estimates in their respectively Legislatures.
7. The Committee visited Faridabad and Gurgaon in order to make an on-the-spot study of the working of the Hospitals located there.
8. The shortcomings observed by the Committee during their above tour are given in this Report in the paragraphs relating to those Departments together with the recommendations made by the Committee.

HEALTH DEPARTMENT

9. In a developing country like ours, the morbidity rate due to mal-nutrition and preventable communicable diseases is very large which means that large number of work days are lost which could be usefully employed in creating wealth. In the State of Haryana as nearly as 60% of patients suffer from infections and communicable diseases. Therefore, in the

Introductory

recent years considerable expansion and improvement in the provision of the Health Services for the people of the State has been made through the IV Five Year Plan. Thus the Health Department plays an important role in maintaining the economic development of the State by reducing the men days lost due to illness, thereby increasing the output both in services and production.

10.

Organisational set up of the Department

1. Government Level :

At Government level, the Health Department is headed by Health Secretary, Deputy Secretary and Under Secretary of Health.

2. Directorate Level :

The Director, Health Services, is the administrative and technical head of the Department. He also functions as State Drugs Controller assisted by Assistant State Drugs Controller. He is assisted by 4 (four) Deputy Directors, viz Deputy Director ((Medical), Deputy Director (Health), Deputy Director (Family Planning) and Deputy Director (Ayurveda).

On the curative side Deputy Director (Medical) is incharge of the medical side including Drugs and Stores purchase. He is assisted by Assistant Director (ESI) for the supervision of E.S.I. scheme and there is one Assistant Director (Nursing) and Transport Officer for the supervision of Nursing Services and Transport fleet in the State. There is an Assistant Director (T.B.&Planning) for planning of Health Services in the State and construction programme of the Department. He also supervises the National T.B. Control Programme in the State. There is an Assistant Chemical Examiner, who works under the guidance of Deputy Director (Medical).

The Deputy Director (Health) is incharge of preventive side, i.e. Communicable Diseases, Sanitation, Sanitary Board, Accounts, Budget, Health Education, Nutrition and Statistics. He is assisted by Assistant Director (Health Education and Nutrition), Assistant Director (Epidemiology), Assistant Director (T.B.) and various other officers. There are State Public Analyst Laboratory, Drugs Laboratory, State Bacteriologist laboratory. There is a Health Intelligence Bureau under the charge of two Statistical Officers functioning at State level under the over-all control of Deputy Director (Health).

Deputy Director (Family Planning) is State Family Planning Officer, who is incharge of Family Planning Programme in the State. She is assisted by Assistant Director (F.P.), Assistant Director (MCH), Assistant Director (Demography), IUCD Officer, Mass Education and Media Officer, Administrative Officer (F.P.) and Assistant Accounts Officer. There are three wings viz Administrative, demographic and mass media besides Accounts & Budget cell.

The Deputy Director (Ayurveda) is incharge of Ayurveda wing of the Department. He looks after and supervises the working of these dispensaries and promotion of Ayurvedic and Unani system of medicines in the State under the overall control of the Director, Health Services. There are 201 Ayurvedic and Unani Dispensaries and two Hospitals in the State.

Administrative Officer : There is an Administrative Officer of H.C.S. Cadre in the Directorate to assist the Director, Health Services in the matter of administration, vigilance, conducting of enquiries, etc.

Medical Education : There is one Medical College at Rohtak under charge of Director Principal, who is Head of Department for Medical College, M.B.B.S and Post graduate Courses of M.D., M.S., D.O.M.S. and Diploma Courses in Anaesthesia, Radiology, Pathology are conducted in the Medical College, Rohtak. There is also Sanitary Inspector Class, Radiologists and Pharmacists Class at Medical College, Rohtak.

3. District Level :

(i) There is a Chief Medical Officer in the District, who is overall incharge of all the activities of the Department viz curative, preventive, family planning, communicable diseases, sanitation etc. He is assisted by District Family Planning and MCH Officer (Class I) who is responsible for efficient implementation of the Family Planning Programme and MCH services.

Deputy Chief Medical Officer (Medical) is to Assist the Chief Medical Officer in routine matters e.g. medicolegal examination and office administration. On preventive side i.e. Public Health, Sanitation and communicable diseases, there is Deputy Chief Medical Officer (Health) and for National Malaria Eradication Programme there is a Malaria Officer. There are school Health Officers to assist the Chief Medical Officer for the nutrition and care of child health. There are T.B. Officers in 7 districts, who assist the Chief Medical Officers in T.B. Control Programme.

The Senior Medical Officers are Incharge of District Headquarters Hospitals, Tehsil Headquarters Hospitals and Hospitals with 50 bed strength. The Medical Officers of HCMS-II are Incharge of Primary Health Centres, Primary Health Units and Rural Dispensaries. The staff provided in each institution is according to the pattern laid down by the Government of India, for 200, 100, 50 and 25 bedded hospitals. Standard pattern of staff, equipment and buildings are provided. The following type of specialities are provide 200 and 100 bedded hospitals.—

- (1) Medical
- (2) Surgical
- (3) Gynaecology
- (4) Eye and E.N.T.

- (5) Radiology
- (6) Pathology
- (7) Anaesthesiology

Beside there are Urban and Rural Family Planning Clinics and sub-centres in the State for which separate staff for Family Planning Programme is attached.

For specialized treatment and medical aid, there is an up-to-date hospital equipped with modern scientific equipment at Rohtak attached to the Medical College. The State Family Planning Research Centre is also functioning at Rohtak with the Medical College, Rohtak. There is one model Primary Health Centre used for in-service training of para-medical and para-health staff in each district.

11. The function of State Health Department is to provide comprehensive specialized curative services, prevention of diseases, health promotion, effective control of malaria and other communicable diseases and implementation of Family Planning Programme to the entire population of the State. These are as under—

1. Under-graduates and Post-graduates training and Research for Doctors, Nurses, Pharmacists L.H.V., A.N.M.s, Sanitary Inspectors, Vaccinators and other field specialized staff
2. Organization, supervision and promotion of Family Planning Programme which is a National Programme to control population explosion in the State
3. Organization, Development and supervision of Hospitals/Dispensaries/P.H.Cs/P.H. Units and M.&C. W. Health Centres/ Family Planning Clinics/ Ayurvedic Dispensaries, Indigenous system of Medicines.
4. Construction of Hospitals Buildings/Clinics/Quarters/Sub-Centres, under Non-Plan/Plan, Family Planning/ESI Programme/Schemes.
5. Sanitation, epidemics and other communicable diseases control and eradication programme.
6. Special Programme of Smallpox, V.D., and T.B., Malaria, Leprosy, Employees State Insurance Scheme and others.
7. Surveys, short-term and long-term, amelioration measures among special population groups and are as in time of emergencies like floods and famines and Home Defence.
8. Community Development Programme of Water-supply and Sanitation.
9. Health Education, Publicity and Propaganda in all aspects of healthy living.

12. In a written reply to a question by the Committee as to the Rural dispensaries without Doctors names of rural dispensaries in the State which were without doctors, the Department stated as under :—

1. Rural Dispensary,	Bhatana Zafrabad	Distt. Rohtak
2. —do—	Bidhlan	—do—
3. —do—	Gurawar	—do—
4. —do—	Bhambeva	—do—
5. —do—	Koshi	—do—
6. —do—	Kalanaur	—do—
7. —do—	Dharuhera	Distt. Gurgaon
8. —do—	Sohna	—do—
9. —do—	Mirpur	—do—
10. —do—	Jatusana	—do—
11. —do—	Tatoru	—do—
12. —do—	Pinangaon	—do—
13. —do—	Rasulpur	—do—
14. —do—	Balu	Distt. Jind.

On being asked as to the reasons for these dispensaries remaining without doctors, the departmental representatives during the course of Oral evidence before the committee, explained that the Assistant Medical Officers (Non-Gazetted) with L.S.M.F. qualification were required to be posted there, but difficulty in their way was that persons with such qualifications were not available. Doctors with M.B.,B.S. qualification were not willing to accept these posts on account of their carrying status and emoluments which were not commensurate with their qualifications.

The need to provide medical facilities is great but still greater in the case of rural areas in the State. The Committee are, therefore, pained to note that no effective steps have been taken by the Department to see that no rural dispensary in the State is left without a doctor.

The Committee, therefore, recommend that necessary arrangements be made to provide a doctor in each such dispensary without loss of further time.

The Committee brought to the notice of the Department that there were two or three doctors in many Primary Health Centres and that it should not be difficult for the Government to shift some doctors from such Centres, though temporarily, to the rural dispensaries which were without doctors. The Committee, therefore, recommend that necessary steps in this behalf be taken expeditiously.

*According to the Health Department 150 Students were admitted to the M B B S course at Medical College, Rohtak each in the year 1971 and 1972. Those students who are admitted to the said course against reserved seats or those who are paid scholarships are required to sign a bond at the time of their admission that they would serve the State Government for a period of three years. Twenty per cent seats have been reserved for members belonging to the Scheduled Castes and Scheduled Tribes and two per cent for the Backward Classes

The Committee are of the view that it should be made obligatory for the M.B.B.S students to serve in the rural areas of the State for about six months' period before the completion of their course and award of degree to them and to achieve the object a change in the syllabus may be made if necessary.

13. In reply to a question by the Committee as to the number Ill-treatment of patients of complaints received by the Director of Health Services regarding misuse/mis-appropriation of medicines from the public and those received from the relatives of the patients in various hospitals of the State during the last 3 years complaining about ill-treatment meted out to them by the doctors and also for not giving timely medical aid to their patients which resulted in deaths in some cases, the written statement as under containing detailed information in this behalf was received from the Health Department —

Sr No.	Name of the Dr. against whom the complaint was made (HCMS II)	Date of receipt of complaint.	Date on which the death of patients was occurred.	Nature of complaint from relatives for not giving medical aid in time which resulted death of the patient	Present/latest position of the complaint case	A copy of enquiry report	Date by which final decision on complaint is likely to be taken.
1	2	3	4	5	6	7	8
1	Dr R K Verma, PHC KHOL	30-5-70	11-5-1972	complaint from relatives for not giving medical aid in time which resulted death of the patient	The DFPO & CMO Gurgaon who conducted the preliminary enquiry in this case have held Dr Verma responsible for lack of care in the treatment of the patient. The matter is further being probed into and the CMO Gurgaon has been instructed to hold further enquiry keeping into the consideration the statements of the witnesses which have now been quoted by complainant.	Attached	The CMO Gurgaon has been asked to finalise the action on his part within fifteen days.
2	Dr. (Miss) Nisha Shant, CH Ambala.	19-8-71	5-7-71	Complaint from relatives for not giving timely medical aid and carelessness which resulted death of the patient.	On an enquiry by the then Dy Director (Medical) a <i>Prima-facie</i> case exists against Dr. (Miss) Nisha Shant as well as against Smt A Joseph, ANM. The following action is being taken in this case.	Attached	The case is under consideration of Govt

1	2	3	4	5	6	7	8
					(i) Smt. A Joseph ANM is being charge-sheeted under sec 7 of the (Punishment and Appeal) Rules 1952		
					(ii) The matter with regard to reduction of pay of Dr Nisha Shant by one stage is under consideration of Govt		
3.	Dr. A. S. Gupta, B. K Hospital, Faridabad.	9-3-1971	—	Complaint from relatives for not giving medical aid in time.	A <i>Prima-facie</i> case for neglect of duties on the part of Dr A S Gupta has already been made. The matter with regard to the charge-sheeting of this doctor under Rule 8 of (Punishment and Appeal) Rules, 1952 is under the consideration of Govt	Attached	The case is under consideration of Govt.
4.	Dr Rajwant Singh, M.O. PHC. Kalayat	9-11-1972	—	Complaint from relatives for not giving proper and timely treatment of the patient	A <i>Prima-facie</i> case has been made out against this doctor and Govt have decided to "Censure" him. Formalities as required under Rule 8 of Pb C.S. (Punishment and Appeal) Rules, 1952 are being completed	Attached.	—do—

1	2	3	4	5	6	7	8
5	Dr Subhash Chander Ghai, M O P H C, Karkhoda	17-5-1973	—	Complaint received from relatives of the patients and public for not giving proper treatment and ill patients	A- <i>Prima facie</i> case has already been made against this doctor and Govt. have been requested to take dis- ciplinary action against him under rule 7 of Pb. C S (Punishment and Appeal) Rules, 1952. It has also been recommended to Govt to suspend this doctor immediately	Attached	The case is under consi- deration of Govt
6	Dr S. M. Batra, M O, ESI, Dispy. Panipat	13-12-1972	—	For not treating patients pro- perly and sym- pathetically.	An enquiry into this case (complaint) was conducted by the CMO, Karnal and it was suggested by him to warn Dr. Batra for polite behaviour with patients. The matter regarding issue of a warning to him is under correspondence with Government	Copy of enquiry report attached	Being finalized
7	Dr (Miss) P. Sinha, PHC, Dudola	12-4-73	—	For not properly behaving with the patients	Preliminary enquiry has been conducted by the CMO Gurgaon and explanation of Dr. (Miss) P. Sinha for not properly behaving with the patients has been called for further action	Copy of enquiry report attached	Doctor con- cerned being re- minded to expe- dite his expla- nation

1	2	3	4	5	6	7	8
8	Dr Subhash Chander Ghal, MO PHC, Khaikhoda.	17-5-73	—	Complaint received for misuse of medicines	A <i>Prima-facie</i> case has already been made against this doctor and Govt have been requested to take disciplinary action against him under Rule 7 of Pb C S (Punishment and Appeal) Rules, 1952, as mentioned at Sr No 5	Copy attached at Sr No 5	Being finalized
9	Dr (Miss) P Sinha, MO ESI, Hospital, Yamuna Nagar (Previously)	Sept. 1969	—	Mis-appropriation of medicines which resulted in shortage as well as excess	After holding enquiries at various stages the assessment of the exact amount involved and detailed audit is being got done through the Senior Auditor of this Department (ESI. Wing)	—	The matter is got investigated through de- partment audit party and line of action be followed in accordance with their report.
10	Dr Rajesh Dogra, MO. ESI, Hospital, Yamuna Nagar, (Previously)	-do-	-do-	-do-	-do-	-do-	-do-

The Committee are pained to observe that the enquiries into the aforesaid complaints which in a few cases, are as old as 2 years, have not been finalised by the Government. The Committee, therefore, recommend that the enquiries into all such complaints which are of very urgent nature should be finalised without loss of further time and suitable action taken against the officers/officials found at fault.

14 In a written reply, the Committee were informed that 31658 Family Planning Programme in the State and 44914 vasectomy operations were performed during the years 1971-72 and 1972-73 respectively and that no force was used on the acceptors to undergo vasectomy operations. The following targets were fixed and the achievements made in respect of sterilization cases under Family Planning Programme in the State of Haryana during the last 3 years :—

<u>Year</u>	<u>Target</u>	<u>Achievements</u>
1970-71	34900	21707
1971-72	26732	46453
1972-73	102950	55508

The district-wise figures of loop insertions in the State during the year 1972-73 is as under :—

<u>District</u>	<u>Loop</u>
Ambala	2291
Gurgaon	2942
Hissar	3775
Jind	1944
Karnal	2370
Mohindergharh	1024
Rohtak	2085

Total :—

16431

The Committee feel that more intensive propaganda is required amongst uneducated sections of the people and more particularly amongst the weaker section of the Society in the rural areas to induce them to exercise a check on having large families. The Committee recommend that the benefits of family planning should be brought home

to the people living in urban areas in general and rural areas in particular. The people should be educated in such a manner that they should feel the necessity of family planning and volunteer themselves for under-going vasectomy or tubectomy operations or for insertion of loops etc. Family Planning Programme should be carried out steadily through out the year instead of organising special camps at different periods in the State.

The Committee feel that for the checking of actual cases of operations and loop insertion some very effective and fool-proof system be evolved as entries in the registers were sometimes found to be bogus. The persons responsible for making false entries in the registers should be brought to book.

The Committee further feel that an effective check should be exercised on complications arising from loop insertions lest the scheme becomes unpopular.

The Committee also recommend that more effective steps should be taken for the adoption of family planning programme among the lepers, beggars and persons suffering from tuberculosis and venereal diseases.

15. The Department informed the Committee that the blood **Blood Bank** bank in the State of Haryana is functioning only at Medical College, Rohtak. The blood can be preserved for a maximum period of three weeks. The blood from the bank in emergency is issued free to the poor patients and on charges to the rich as per Government rules in all emergency cases. No list of professional donors is maintained in any hospital. The quantity of blood during the year 1972 from the Red Cross Society and other agencies, relatives of patients and from the professional donors received in the State of Haryana is as under :—

1. Red Cross Society	591 Units
2. Relatives of patients	2672 „
3. Professional donors	214 „
4. Other agencies	1445 „

The Committee recommend that the Department should take effective steps to educate the people through documentary films and other publicity media to donate blood when asked for. A list of professional donors should also be maintained in each Hospital and necessary steps be taken to encourage the collection of blood from voluntary donors by giving *vide* publicity of such donors.

16. During the course of oral examination of the representatives of the Health Department the Committee **Venereal Diseases** were informed that 4,440 cases of venereal diseases were registered in the year 1970 71 in the State of Haryana and the number of those registered in the year 1972-73 stood at 3,050. The slight decrease in the incidence of Venereal diseases in the year

1972-73 as compared to the year 1971-72 was attributed to the enforcement of immoral traffic in Women. In reply to a question the Committee were informed that no separate V D Clinic is functioning in the State of Haryana.

The Committee recommend to the Government to consider the desirability of opening a separate V. D. Clinic in that part of the State where the incidence of such diseases is large.

17 During its on the spot study tour of the B.K. Hospital, B K Hospital, Faridabad Faridabad, the Committee noticed that there was great over-crowding in the Hospital Wards as the number of patients seeking admission far exceeded the available accommodation and the number of beds was far inadequate as compared to the actual requirement. According to the hospital authorities about 1 lakh patients are expected to visit the hospital for medical aid in the year 1973-74 but due to the inadequacy of funds it would not be possible to supply necessary medicines to all patients from its own stock. The Committee, therefore, recommend that the aspect of fast increasing population of Faridabad should be given favourable consideration at the time of allotment of funds to the B K. Hospital, Faridabad

18 The Committee during the course of oral examination of Dispensaries under E S I Scheme Departmental representatives pointed out that in some cases it has been observed that the dispensaries under the E.S.I Scheme are located far away from the site of Factories. The case of the location of E.S I Dispensary at Charkhi Dadri was cited in this connection.

The Committee are of the opinion that factory workers and their families can only avail themselves of the medical facilities to the extent it is desirable if the E.S.I. Dispensaries are not located at a considerable distance. The Committee, therefore, recommend that necessary steps in this behalf which would result in saving time and labour of the Workers' be taken.

19. During on-the-spot study of the working of the B.K. X-Ray Plants Hospital at Faridabad on 22nd October, 1973, the Committee noticed that the X-Ray Plant was lying out of order there. The Committee recommend that immediate steps be taken by the Department to get the necessary repairs carried out so that it may function smoothly without any further loss of time.

The Committee further recommend to the Government to take steps to formulate a phased programme to equip every Hospital in each Tehsil with an X-Ray Plant so that the rural patients may not have to cover long distances to get themselves X-Rayed and proper care should be given for the maintenance of all the X-Ray Plants in the State.

20 During the course of an on the-spot-study tour of E.S I. Hospital, Faridabad the E. S. I., Hospital, Faridabad, it came to the notice of the Committee that the number of beds in the said Hospital have since been increased from 55 to 110 but the

strength of the staff was the same as it was before. Some of the posts sanctioned for the 55 beds were even lying vacant because of the imposition of ban by the Government on recruitment of new staff. As the strength of beds in the said Hospital has since been increased from 55 to 110, the Committee are of the view that there should be corresponding increase in the staff so that it may function smoothly.

21. All Government employees are entitled to the facility of **Medical Reimbursement** free medical aid in the State of Haryana. The policy is laudable but the Committee feel that the system of medical reimbursement is being misused in some cases. It is possible this facility is being utilized to supplement the income.

In order to lessen the chances of corrupt practices which are indulged in by Government employees in some cases in connivance with some unscrupulous doctors and chemists, the Committee recommend that necessary steps be taken at a very early date to open its own stores/co-operative stores for the supply of Allopathic and Ayurvedic medicines to the Government employees. By taking this step, the Committee are of the view, that the Government would save much by getting the medical supplies from the manufacturers direct at whole sale rates and thus eliminating the middle man's profit. If possible, the containers of the medicines may have some suitable distinct marking so that these may not be resold in the open market, Reimbursement of the cost of only those medicines which are not available in the Government stores may, however, be allowed. The Government may also think of taking some other suitable steps to achieve the object in view.

22. The Committee during the course of oral examination of the **Medical treatment of accident and other injury cases** departmental representatives brought to their notice that cases involved either in accident or medico-legal cases are not attended to immediately but are kept waiting in the hospitals pending the arrival of the police with the result that some of them prove fatal. The Committee desired that medical treatment in such cases should be started forthwith and the police informed either by telephone or by a special messenger. As desired by the Committee, the following instructions were issued by the Director Health Services, Haryana, vide his letter No. PM—3-73/20028—37 dated 19.10.1973 to all Medical Officers in the State of Haryana :—

“Subject : Medico-legal examination and Ist-Aid/Treatment of accident and other injury cases.

Memorandum

It has come to the notice of the Government that cases involved either in accident or medico-legal cases are kept waiting in the hospitals pending the arrival of the police. This may jeopardise the life of those so injured. Therefore, the procedure to be followed in such cases is given below :—

- (1) in case of non-cognisable offences, the person is to be examined and medico-legal certificate issued to the person as well as treatment given for the minor injuries ;

- (ii) in case of cognisable offences when the patient arrives with the police docket, the patient should be immediately examined and the injuries recorded in the medico-legal register and treatment started forthwith,
- (iii) In case of cognisable offences and serious injuries when the patient is not accompanied by the police docket, the police may be informed either by telephone or by messenger. Injuries should be recorded in the medico-legal register and treatment started immediately without waiting for the police.

On demand from the police later for medico-legal report, the same can be submitted. In no case is the patient to wait for receiving treatment as this may jeopardise the life of the patient".

The Committee recommend that the Government should take necessary steps to ensure that the said instructions are carried out in letter and spirit.

23 The district wise figures of the T. B. patients for the years 1971 and 1972 as supplied to the Committee by the Department are as under —

District	1971		1972	
	In-door	Out-door	In-door	Out-door
1. Ambala	457	6,623	464	4,993
2. Gurgaon	878	6,611	1,107	15,838
3. Hissar	1,578	8,710	1,702	9,781
4. Jind	33	884	62	1,348
5. Karnal	523	4,950	642	3,519
6. M. Garh	553	1,894	388	2,121
7. Rohtak	1,055	9,732	1,130	8,753
Total	5,077	39,404	5,497	46,353

The number of beds provided in various T. B. Institutions in the State are as under .—

Name of the Institution	Beds
1. T. B. Hospital, Hissar	75
2. T. B. Centre, Narnaul	16
3. T. B. Centre, Gurgaon	2
4. T. B. Centre, Karnal	22
5. T. B. Centre, Ambala	36
6. T. B. Centre, Rohtak	25
7. T. B. Clinic, Bhiwani	10
8. Civil Hospital, Loharu	8
9. B. K. Hospital, Faridabad	50
Total :	244

On being questioned as to whether any survey has been conducted in the State to find out the number of persons suffering from T B, the Committee were informed that a National Sample survey was conducted during 1955-58 in the whole of the country wherein parts of Punjab and Haryana were also included for the purpose. The incidence was 2% of the population of which 0.4% were found to be infective case (sputum positive). Since then no other sample survey has been carried out anywhere in the country.

The Committee are of the opinion that the number of T. B patients in the State is much higher than that registered as in-door and out-door patients in various Clinics/Centres/Hospitals in the State.

The Committee are of the view that this disease is assuming alarming proportion in the State and, therefore, should be viewed with great concern by the Government.

The Committee recommend that more beds be provided in the Government Hospitals. For domiciliary treatment, sufficient funds be provided and care should be taken that the out-door patients are given proper medicines and in case of poor patients some arrangements be also made for providing them proper diet.

The Committee further recommend that in industrial towns, proper and strict measures be adopted to control the air pollution.

24 To a question by the Committee regarding number of cases Food Adulteration registered on account of food adulteration in the State during the last two years and also the number of those who have been punished, exonerated separately, the department stated as under :—

	1970	1971
(i) Number of cases registered on account of food adulteration	1,806	5,825
(ii) Number of those who have been punished	232	786
(iii) Number of those who have been exonerated	29	84

It has come to the notice of the Committee that the milk which is being supplied to the patients in various hospitals in the State is also not upto the standard.

The departmental representative informed the Committee that according to the Government rules the milk is being purchased from the contractors who quote the lowest rates and that no daily testing of milk supplied to them is being conducted.

The Committee recommend to the Government to take necessary steps to get the supply of milk from the Government sources as far as possible. The emphasis should be on the purity of milk rather than on its lowest rate in so far as the supply of milk by the private individuals is concerned.

The Committee are further of the view that in order to determine the fat contents of the milk, it should not be difficult for the department to arrange for conducting daily test of the milk being supplied by the private individuals, and therefore, recommend that early steps be taken in this behalf.

The Committee are of the opinion that the consumption of adulterated articles of food is the main cause of certain diseases amongst the people of the State, which in many cases proves fatal for the human life

The Committee are also of the view that four categories of agencies—manufacturers, whole-salers, commission agents and retailers are responsible for bringing adulterated articles to the consumers. Such adulterators by their action sometimes kill the innocent people instantaneously but in many cases the victims of adulterated stuff die slowly.

The Committee, therefore, recommend that as the adulteration involves a large team of conspirators, a deterrent punishment should be prescribed for them under the law so that the practice of adulterating the food-stuffs may not be resorted to by any body. Apart from amending the existing law on the subject suitably some more effective steps should be taken by the Government to curb the evil of adulteration.

This Committee observe that if any body commits one murder, he is hanged or is sentenced to life imprisonment while on the other hand if eight persons die as a result of consuming adulterated food, the adulterator is awarded a nominal punishment notwithstanding that the offence committed by the adulterator is eight times severer than that committed by the murderer and should be viewed as such in the eyes of law.

The Government should not feel contented by only making provision of deterrent punishment in the law of prevention of food adulteration but take vigorous steps to enforce the law as without its effective enforcement the object for which the law has been enacted will be totally defeated. The Government should, therefore, wage a relentless war against adulteration which if not checked effectively soon, will assume alarming proposition with the passage of time. The Committee further recommend that efforts be also made to get cooperation from public social organisations to fight the evil of adulteration.

25. The doctor-population ratio in the State of Haryana during the last 4 years was stated to be as under :—

Doctor-population Ratio

Year	No. of persons after one Doctor.
1969	7,720
1970	7,300
1971	7,116
1972	6,797

The position of Haryana *vis-a-vis* other States in the year 1970 as stated by the Department was as follows :—

Name of State	No. of persons after one Doctor.
1 West Bengal	1,747
2 Tamil Nadu	1,988
3. Maharashtra	2,592
4 Assam	3,139
5. Kerala	4,742
6. Gujarat	4,900
7. Andhra Pradesh	4,922
8 Mysore	5,300
9. Punjab	5,863
10 Nagaland	5,976
11. Bihar	6,083
12. Orissa	7,008
13. Haryana	7,300
14. Uttar Pradesh	7,672
15. Rajasthan	12,662
16. Madhya Pradesh	21,663

The Committee read with interest the following news item on this subject which was released by INFA News agency and appeared in some English Dailies during the 2nd week of July, 1973 —

“West Bengal tops the list among the States in doctor population ratio, according to official figures. There is one doctor for every 1,850 persons in that State.

The second and third places go to Tamil Nadu and Punjab. In these States, there is one doctor for every 1,968 population and 2,582 population respectively.

The worst affected States with more than 7,000 population for a doctor are : Uttar Pradesh, Manipur, Orissa, Tripura and Haryana.

In other States the doctor-population ratio is between 3,000 and 6,000.

The All-India average is one doctor for every 5,000 persons. The number of doctors available in the country is estimated at 1,02,520.”

The Committee are distressed to find that the State of Haryana, as has been revealed by the above data, lags far behind the other States in providing medical facilities to its people. The Committee, therefore, recommend that necessary steps be taken to improve the doctor-population ratio in the State so that it can be compared favourably with other States in India.

TRANSPORT DEPARTMENT

26 The Financial Commissioner Revenue and Secretary to Government, Haryana, Transport Department, is the Administrative Secretary of the Transport Department and the State Transport Controller is the Head of the Transport Department who is assisted by the following officers at the Headquarters :

**Organisation of
the Department
and its subordinate
offices**

- 1 Joint State Transport Controller
- 2 Officer on Special Duty
- 3 Deputy Transport Controller (T & C.)
4. Deputy Transport Controller (Stores)
- 5 Accounts Officer
- 6 Statistical Officer
7. Extra Assistant Transport Controller (A & G)
- 8 Assistant District Attorney at Headquarters

He is further assisted by the following officers in the subordinate offices —

1. General Manager, Haryana Roadways, Ambala, Gurgaon, Chandigarh, Rohtak, Karnal, Hissar, Rewari & Jind.
- 2 Superintendent of Police (Traffic) Haryana.
3. Secretary, Regional Transport Authority
- 4 Service Engineer, Government Central Workshop, Haryana, Chandigarh

The functions of the Department and its subordinate offices are given hereunder —

1. Commercial Wing

To provide local and long distance passenger Road Transport in the State.

2. Non-Commercial Wing

- (a) To facilitate smooth and un-hindered operation of the Road Services and to check road accidents and control traffic on high-ways and other road. (This function is exercised through the Enforcement Wing under the supervision of Superintendent of Police (Traffic))
- (b) To issue permits for stage carriages, Public Carriers, Private Carriers, Contract Carriers etc etc to check illegal operation under the Motor Vehicles Act, 1939 and Rules and to take departmental action for the breach of provisions of Motor

Vehicles Act, 1939 and Rules. These functions are exercised through the Secretary, Regional Transport Authority Ambala

- (c) To maintain and provide vehicles to Hon'ble Ministers and to repair vehicles of Raj Bhavan, Civil Secretariat, Police and other Departments. This function is exercised through the Service Engineer, Government Central Workshop, Haryana, Chandigarh.

27. To a question by the Committee the Department stated that
- | |
|---------------|
| Body Building |
|---------------|
- the body fabrication work at present is being done by private body builders approved by the Department.

The Committee are of the opinion that Transport is one of the most progressive industries in the State. As the fleet strength of the Haryana Roadways buses has considerably increased consequent upon the cent per cent nationalisation of routes in the State, the Committee recommend that necessary steps be taken to set up a body building workshop in the Public Sector in the State to cater the needs of the Transport Department. When this workshop is fully established and is run efficiently, efforts may be made progressively to secure orders for body building from other States. The Committee hope that by taking this step the Government will be able to increase its revenue and at the same time provide employment opportunity to the unemployed persons in the State.

The Committee further recommend that constant efforts be made by the Department to further improve the design of bodies of buses so as to make them more comfortable for the passengers.

28. The Committee sought the opinion of the Transport
- | |
|-------------|
| spare parts |
|-------------|
- Department on the desirability of manufacturing motor spare parts in its own workshop. The Department stated its inability to take up this job departmentally on the ground of manufacture of spare parts being a highly specialized trade.

To a question as to whether any case had come to the notice of the Department regarding pilferage of spare parts from the workshops, the department's reply was in the negative. The Committee are pained to know that no case of pilferage of spare parts has ever been detected by the Department, because the Committee are of the view that pilferage of motor spare parts including tyres and tubes takes place, though, on a small scale. They are, therefore, constrained to draw an irresistible conclusion that there is a lack of proper supervision. Vigilance on the staff indulging in the pilferage of spare parts. The Committee recommend that necessary measures to streamline the management in this behalf may be taken at an early date.

In order to lessen the chances of pilferage, the Committee further recommend that the necessary steps be taken by the Government to have distinct markings, as far as it is possible, on the spare parts purchased by the Haryana Roadways so that they may not find place for resale in the private market.

29. The Committee were informed that the Department has so **Retreading of tyres** for only two Tyre Retreading Plants, one at Rohtak and the other at Ambala.

The Committee are of the view that there is need to equip each depot with a Tyre Retreading Plants. They, therefore, recommend that necessary steps be taken to set up tyre Retreading Plants at the remaining six Depots at a very early date thereby reducing the cost of tyres

30 It has been observed by the Committee that sometimes the **Operational staff** conductors/drivers of the Haryana Roadways Buses do not behave properly with the passengers. Whenever any dispute arises between them and the passengers, they always put allegation on the passengers saying that the latter tried to snatch the conductors' cash bag and thus took the bus to the Police Station. The Committee feel that this way of treatment with the public is not good.

The Committee recommend that the necessary steps should be taken by the department to inculcate in the operational staff the habit of showing proper courtesy and extending polite behaviour to the passengers.

31 The Committee have observed that usually the truck-drivers **Reckless driving of truck** overload their vehicles and drive them recklessly at a speed much exceeding that permissible under the law/rules. This is responsible for a large number of road accidents. Moreover, the truck-drivers usually do not allow their vehicles to be over taken by any other vehicle.

The Committee recommend that Government should take necessary steps for the enforcement of the traffic Law and Rules and should strengthen their inspection machinery on the roads so that those who commit breach of the traffic rules are suitably proceeded against.

32. The Committee are of the opinion that at the time of **Appointment of staff belonging to Scheduled Castes in accordance with the percentage fixed by Government** recruitment the percentage of persons belonging to the Scheduled Castes/Backward Classes are not kept in view in the Transport Department.

The Committee recommend that the department should make all efforts to recruit the persons belonging to the Scheduled Castes and Backward Classes in all the categories of the staff and scrupulously follow the instructions issued by the Government from time to time on the subject.

33 On a question being asked as to whether it is a fact that **Water Coolers** defective water-coolers were purchased and installed at certain bus stands, the department furnished the following reply to the Committee:—

“The water coolers have been purchased by the Department through

the Store Purchase agency viz. Controller of Stores against D.G.S. & D. rate contract. At the time of inspection of these water coolers no defective Water coolers were accepted. Under the D.G.S. & D. terms there is a guarantee period of one year for free service by the suppliers through their local agents. Out of twenty water coolers purchased in 1972-73 and installed at different Bus Stands, 9 water coolers were not working satisfactory and these were got serviced/repaired from the authorised agents of the suppliers under the terms and conditions of the D.G.S. & D. rate contract."

The Committee are not satisfied with the Government's reply and observe that there is hardly any cooler in perfect working condition. At certain bus stands, the water coolers remain out of order during the summer months with the result that the travelling public is much inconvenienced on this account. The Committee recommend that the department should pay more attention in this direction. At small stations some arrangements for drinking water should also be made for the passengers. The Committee further recommend that arrangements may be made by the department to detail a person to serve cold water in glass tumblers at various bus stands during summer days to the passengers, particularly the children and ladies, while being seated in the buses.

34. The Committee were informed by the departmental representative that shops for selling eatables at the bus stands are allotted to the persons who bid higher rent in auction. The Committee observe that these shops sell sub-standard eatables and charge very high rates from the travelling public. Certain articles of food sold to them are exposed to unhygienic conditions and in many cases prove health hazard.

When asked from these shopkeepers/vendors about the poor quality of eatables and that too at exorbitant rates being served to the travelling public, their reply was the considerable high rate of rent being charged from them by the Government.

The Committee are of the opinion that the present system of auction for running shops at the bus stands is not satisfactory. The persons to whom the shops/stalls are allotted by auction do not pay proper attention for their proper running as their sole purpose is to extract money from the travelling public and to earn profit after paying the exorbitant rent to the Government.

The Committee, therefore, recommend that the department should constitute a Committee consisting of two or three Government Officers at a few important bus stands on experimental basis which should suggest the rates, quality and weight of the food articles and also to ensure that the articles of good quality food are available at such shops/stalls. If it is proved useful then such type of Committees may also be constituted at other places.

The Committee further recommend that the persons to whom such shops/stalls are allotted should be made to deposit securities with the department so as to ensure that they conform to the conditions which

may be laid down by the Government at the time of auction. The Committee further recommend that the Department may arrange for getting the sample of food articles checked frequently from the Deptt concerned. In addition, canteens should be run departmentally on no profit-no loss basis under efficient managements.

35. The Committee observe that the buses and specially the Condition of buses and bus stands lavatories and urinals at various bus stands are generally found dirty.

The Committee recommend that whenever any bus of the Haryana Roadways stop at big stations enroute a sweeper should clean the bus as is being done by the railways and the staff at the bus stands should also be instructed to ensure that before a bus leaves, it should be properly cleaned. The buses and the bus stands should also be properly disinfected at regular intervals.

The Committee further recommend that at important bus stands sweepers should permanently be posted so as to keep the lavatories and urinals clean. These sweepers should remain on duty all the time during the running of buses.

It has come to the notice of the Committee that during nights the urinals meant for the use of ladies are found locked thereby putting the ladies to much inconvenience. The Committee, therefore, recommend that the urinals should remain open during all the 24 hours as it has become more necessary with the running of night service on various routes.

36. It has been generally observed by the Committee that the First-Aid Boxes and Tool Boxes First Aid Boxes, as are required under the Rules, are not kept in most of the Haryana Roadways buses and where these are kept the conductors of the buses do not maintain them properly.

The Committee recommend that the General Managers and the traffic Managers should ensure by carrying out frequent raids that the First-Aid Boxes are carried in all the buses of the Haryana Roadways. Those found guilty for non-compliance of Government's instructions in this behalf may be suitably punished.

The Committee also recommend that during the general Checking the Inspectors and the other Supervisory Staff should also be instructed to check and see whether the First-Aid Box is carried in the bus and is being maintained properly by the bus conductor.

The Committee further recommend that the Department should ensure that Tool Boxes are also kept in the Buses.

37. The Committee recommend that the Department should take Haryana Roadways Time Table steps to bring out a consolidated Roadways Time Table at an early date on the pattern of the Railways Time Table.

38 The Committee have observed that on a number of occasions passengers are stranded on the road side as the bus-conductors do not pick them up although there is accommodation in the buses on the road side.

The Committee, therefore, recommend that the necessary instructions should be issued by the Department to the Conductors of the Haryana Roadways buses that the passengers particularly women on the road side be picked up to the extent of vacant seating/standing capacity of the buses.

39. To a question as to the names of the routes on which the De-Lux buses are being plied together with the names of those on which these are likely to be operated, the Department furnished the following information to the Committee —

“Names of the routes on which Haryana Roadways is plying its De-Lux Buses are as under:—

Sr. No.	Name of route
1.	Ambala Cantt —Simla
2.	Delhi—Simla
3.	Delhi—Chandigarh
4.	Delhi—Jagadhri
5.	Delhi—Jaipur
6.	Delhi—Sirsa

There is a proposal to start de Lux bus service on the following routes —

1. Chandigarh—Hissar via Kaithal.
2. Chandigarh—Rohtak via Panipat.
3. Kaithal—Delhi via Karnal.
4. Chandigarh—Yamuna Nagar via Ambala-Mulana-Jagadhri”

The Committee are of the opinion that as the large number of persons from different towns in the State of Haryana have to travel to Chandigarh where headquarters of the State Government are located in connection with various types of work, the frequency of De-Lux Bus Service from and to Chandigarh be suitably increased.

40 At present the Scooters are allotted to Government employees out of the State Priority Quota each quarter. Employees drawing a salary of more than Rs. 250/-but less than Rs 1,500/-per mensem are eligible for the allotment of Scooters.

In view of the steep rise in the cost of petrol, the Committee are of the view that it may be difficult to maintain cars even for the Officers drawing Salary more than Rs,1500/-per mensem and, therefore,

recommend that the eligibility for the allotment of Scooters may be liberalised in the case of such Officers. Such category of Officers may however, be not considered eligible for allotment of both a car and a Scooter from the State Priority Quota within a period of two years. The Committee understand that such ceiling of income has recently been removed at the Centre.

41. During the course of oral examination of the Departmental representatives, the Committee brought to their notice that **Smoking in Buses** not only the passengers but Drivers and Conductors also are some times found smoking not caring for the convenience of their fellow passengers.

The Committee recommend that instructions may be issued to all Drivers and Conductors not to smoke in the buses firstly because the smoking causes inconvenience to the passengers and secondly it can be the cause of the buses catching fire thus resulting in damage to the Government property. The Drivers and Conductors may also not allow the passengers to smoke in the buses and travel in a state of intoxication. The Department should see that these instructions are followed in letter and spirit.

42. It has come to the notice of the Committee that the tickets **Punching of Tickets** sold to the passengers are sometimes not duly punched. These tickets are collected by the Conductors from the passengers at the time they get down from the buses at the place of their destination and are resold to other passengers. There may be cases where the tickets are not sold at all to passengers on short routes.

In order to purge the Roadways staff of the corrupt elements, the Committee recommend that the supervisory staff should see that tickets are issued to each passenger and these are duly punched before issue.

The private cash with the Conductors, the suitable limit of which may be fixed by the Department, at the time of the departure of buses should be recorded conspicuously in some official document and the cash lying in the Conductors hand bags should be checked thoroughly with reference to the value of the tickets sold by the Conductors. The Conductors may be called upon to explain the causes of amount of cash, if found in excess of the value of the tickets sold and suitable action taken against them.

43. The Committee observe that the tickets sold for long distance **Giving of Bus number on the reverse of tickets** Stations are of various denominations. For instance, a passenger who wants a ticket for Delhi from Chandigarh will be issued about 6 or 7 tickets of the total value of Rs 10.15.

The Committee, therefore, recommend that for long distance Stations the tickets issued to the passengers should only be in the form of one ticket as far as it is possible, and not as many as 5 to 6 tickets. The Committee further recommend that instructions be issued to all Conductors to invariably note down the number of bus at the back of

the ticket in respect of which it has been issued so that the passengers may not feel difficulty in boarding the right bus.

44 The porters at the various bus stands at present charge 20 **Over Charging by porters** paise for each item of luggage for loading and 20 paise for unloading. If any case or bundle is of heavier weight, higher rates for their loading and unloading are charged.

The Committee recommend that the rates for loading and unloading of luggage be suitably fixed by the Department and the same exhibited at conspicuous places. In case any passenger desires to load or unload his luggage himself, no obstruction should be caused to him by any porter for doing so.

45 During the course of oral examination of the Departmental **Carrying of Luggage** representatives, it was brought to their notice by some members that in some cases the luggage carried in the buses are charged for by the Conductors but no ticket in respect thereof is issued to the owner of the luggage. This type of corruption, according to the Committee's view, is often indulged in by the Conductors in the night-service particularly running between Delhi—Hodel and Delhi—Palwal. The Committee, therefore, recommend that suitable steps in this behalf be taken by the Department at an early date.

46. It is gratifying to note that the Haryana Roadways has given **Efficiency of the Department** a good account of itself. As there is no limit to progress, the Committee are of the view that there is still much left to be done for further improving the efficient working of the Roadways and augmenting its financial resources by plugging various loopholes. The buses running on various long distance routes merit particular attention of the Department as the honesty of some of the Drivers and of the Conductors of these buses, in the opinion of the Committee, is not above board. The Committee recommend that proper arrangements may be made to conduct intensive surprise checking both by the flying squad and by the Joint Transport Controller on long distance routes and deterrent punishment awarded to the persons found guilty. The Committee are of the view that the corrupt element does not deserve any mercy whatsoever and, therefore, should be dealt with severely. The Drivers and Conductors should be transferred frequent intervals.

The Committee further recommend that the following steps be taken by the Department to increase the efficiency of the Roadways still further —

- (a) A chain of workshops which should be manned by efficient persons to ensure better maintenance of running fleet, which is the prime need by the hour, to reduce the incidents of breakdowns, be established;
- (b) In order to reduce the expenditure on repairs of buses, preventive measures be strictly adhered to ;

- (c) Diesel pumps at each sub-depot may also be set up by the Department to effect economy in the expenditure on fuel;
- (d) Early steps be taken to set up institutions in the State to impart refresher/reorientation courses to the staff and equip them with advance technical know-how ; and
- (e) A separate Research Cell in the State be set up where research may be conducted for improving the servicing and repair amenities, testing and trials of parts and equipments, retreating and rebuilding of un-serviceable parts etc.

APPENDIX

SUMMARY OF RECOMMENDATIONS/OBSERVATIONS OF THE ESTIMATES COMMITTEE (1973-74)

Serial No.	Page	Paragraph of the report	Recommendations/observations
1	2	3	4

HEALTH DEPARTMENT

1	5	12	The need to provide medical facilities is great but still greater in the case of rural areas in the State. The Committee are, therefore, pained to note that no effective steps have been taken by the Department to see that no rural dispensary in the State is left without a doctor. The Committee, therefore, recommend that necessary arrangements be made to provide a doctor in each such dispensary without loss of further time
2	5	12	The Committee brought to the notice of the Department that there were two or three doctors in many Primary Health Centres and that it should not be difficult for the Government to shift some doctors from such Centres, though temporarily, to the rural dispensaries which were without doctors. The Committee, therefore, recommend that necessary steps in this behalf be taken expeditiously.
3	6	12	The Committee are of the view that it should be made obligatory for the M.B.B.S. students to serve in the rural areas of the State for about six months' period before the completion of their course and award of degree to them and to achieve this object a change in the syllabus may be made, if necessary.
4	11	13	The Committee are pained to observe that the enquiries into the complaints which in a few cases, are as old as 2 years, have not been finalised by the Government. The Committee, therefore, recommend that the enquiries into all such complaints which are of very urgent nature should be finalised without loss of further time and suitable action taken against the Officers/Officials found at fault.
5	11	14	The Committee feel that more intensive propaganda is required amongst uneducated sections of the people and more particularly amongst the weaker section of the Society in the rural areas to induce them to exercise a check on having large families.
6	11-12	14	The Committee recommend that the benefits of family planning should be brought home to the people living in urban areas in general and rural areas in particular.

The people should be educated in such a manner that they should feel the necessity of family planning and volunteer themselves for under-going vasectomy or tubectomy operations or for insertion of loops etc.

1	2	3	4
7	12	14	Family planning programme should be carried out steadily throughout the year instead of organising special camps at different periods in the State
8	12	14	The Committee feel that for the checking of actual cases of operations and loop insertion some very effective and fool-proof system be evolved as entries in the registers were sometimes found to be bogus. The persons responsible for making false entries in the registers should be brought to book
9	12	14	The Committee further feel that an effective check should be exercised on complications arising from loop insertions lest the scheme becomes unpopular.
10	12	14	The Committee also recommend that more effective steps should be taken for the adoption of family planning programme among the lepers, beggars and persons suffering from tuberculoses and venereal diseases
11	12	15	The Committee recommend that the Department should take effective steps to educate the people through documentary films and other publicity media to donate blood when asked for
12	12	15	A list of professional donors should also be maintained in each Hospital and necessary steps be taken to encourage the collection of blood from voluntary donors by giving <i>vide</i> publicity of such donors
13	13	16	The Committee recommend to the Government to consider the desirability of opening a separate V D Clinic in that part of the State where the incidence of such diseases is large.
14	13	17	The Committee recommend that the aspect of fast increasing population of Faridabad should be given favourable consideration at the time of allotment of funds to the B K Hospital, Faridabad.
15	13	18	The Committee are of the opinion that factory workers and their families can only avail themselves of the medical facilities to the extent it is desirable if the E S I Dispensaries are not located at a considerable distance. The Committee, therefore, recommend that necessary steps in this behalf which would result in saving time and labour of the Workers' be taken
16	13	19	During on-the-spot study of the Working of the B K. Hospital at Faridabad on 22nd October, 1973, the Committee noticed that the X-Ray Plant was lying out of order there. The Committee recommend that immediate steps be taken by the Department to get the necessary repairs carried out so that it may function smoothly without any further loss of time
17	13	19	The Committee further recommend to the Government to take steps to formulate a phased programme to equip every Hospital in each Tehsil with an X-Ray Plant so that the rural patients may not have to cover long distances to get themselves X-Rayed
18	13	19	Proper care should be given for the maintenance of all the X-Ray Plants in the State

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19	14	20	As the strength of beds in the E S I. Hospital Faridabad has since been increased from 55 to 110, the Committee are of the view that there should be corresponding increase in the staff so that it may function smoothly
20	14	21	In order to lessen the chances of corrupt practices which are indulged in by Government employees in some cases in connivance with some unscrupulous doctors and chemists, the Committee recommend that necessary steps be taken at a very early date to open its own stores/co-operative stores for the supply of Allopathatic and Ayurvedic medicines to the Government employees. By taking this step, the Committee are of the view, that the Government would save much by getting the medical supplies from the manufacturers direct at whole sale rates and thus eliminating the middle man's profit
21	14	21	If possible, the containers of the medicines may have some suitable distinct marking so that these may not be resold in the open market
22	14	21	Reimbursement of the cost of only those medicines which are not available in the Government stores may however, be allowed. The Government may also think of taking some other suitable steps to achieve the object in view.
23	14—15	22	The Committee brought to the notice of the departmental representatives that cases involved either in accident or medico-legal cases are not attended to immediately but are kept waiting in the hospitals pending the arrival of the police with the result that some of them prove fatal. The Committee desired that medical treatment in such cases should be started forthwith and the police informed either by telephone or by a special messenger The Committee recommend that the Government should take necessary steps to ensure that the instructions issued by the Director Health Services, Haryana to all the Medical Officers in the State of Haryana on this subject are carried out in letter and spirit
24	16	23	The Committee are of the opinion that the number of T.B. patients in the State is much higher than that registered as indoor and out door patients in various Clinics/Centres/Hospitals in the State. The Committee are of the view that this disease is assuming alarming proportion in the State and, therefore, should be viewed great concern by the Government
25	16	23	The Committee recommend that more beds be provided in the Government Hospitals
26	16	23	For domiciliary treatment, sufficient funds be provided and care should be taken that the out-door patients are given proper medicines
27	16	23	In case of poor patients some arrangements be also made for providing them proper diet
28	16	23	The Committee further recommend that in industrial towns, proper and strict measures be adopted to control the air pollution.
29	16	24	The Committee recommend to the Government to take necessary steps to get the supply of milk from the Government sources as far as possible

1	2	3	4
30	16	24	The emphasis should be on the purity of milk rather than on its lowest rate in so far as the supply of milk by the private individuals is concerned
31	17	24	The Committee are further of the view that in order to determine the fat contents of the milk, it should not be difficult for the department to arrange for conducting daily test of the milk being supplied by the private individuals, and, therefore, recommend that early steps be taken in this behalf
32	17	24	The Committee, recommend that as the adulteration involves a large team of conspirators, a deterrent punishment should be prescribed for them under the law so that the practice of adulterating the food-stuffs may not be resorted to by any body
			Apart from amending the existing law on the subject suitably some more effective steps should be taken by the Government to curb the evil of adulteration
33	17	24	The Government should not feel contented by only making provision of deterrent punishment in the law of prevention of food-adulteration but take vigorous steps to enforce the law as without its effective enforcement the object for which the law has been enacted will be totally defeated. The Government should, therefore, wage a relentless war against adulteration which if not checked effectively soon will assume alarming proportion with the passage of time.
34	17	24	The Committee further recommend that efforts be also made to get co-operation from public social organisations to fight the evil of adulteration
35	18	25	The Committee are distressed to find that the State of Haryana, as has been revealed by the data, lags far behind the other States in providing medical facilities to its people. The Committee, therefore, recommend that necessary steps be taken to improve the doctor-population ratio in the State so that it can be compared favourably with other States in India

TRANSPORT DEPARTMENT

36	20	27	The Committee are of the opinion that Transport is one of the most progressive industries in the State. As the fleet strength of the Haryana Roadways buses has considerably increased consequent upon the cent per cent nationalisation of routes in the State, the Committee recommend that necessary steps be taken to set up a body building workshop in the public Sector in the State to cater the needs of the Transport Department
37	20	27	When this Workshop is fully established and is run efficiently, efforts may be made progressively to secure orders for body building from other States. The Committee hope that by taking this step the Government will be able to increase its revenue and at the same time provide employment opportunity to the unemployed persons in the State

1	2	3	4
38	20	27	The Committee further recommend that constant efforts be made by the Department to further improve the design of bodies of buses so as to make them more comfortable for the passengers
39	20	28	The Committee are pained to know that no case of pilferage of spare parts has ever been detected by the Department, because the Committee are of the view that pilferage of motor spare parts including tyres and tubes takes place though on a small scale. They are therefore, constrained to draw an irresistible conclusion that there is a lack of proper supervision/Vigilance on the staff indulging in the pilferage of spare parts. The Committee recommend that necessary measures to streamline the management in this behalf may be taken at an early date.
40	20	28	In order to lessen the chances of pilferage, the Committee further recommend that the necessary steps be taken by the Government to have distinct markings as far as it is possible, on the spare parts purchased by the Haryana Roadways so that they may not find place for re-sale in the private market.
41	21	29	The Committee are of the view that there is need to equip each depot with a Tyre Retreading Plant. They, therefore, recommend that necessary steps be taken to set up tyre Retreading Plants at the remaining Six Depots at a very early date thereby reducing the cost of tyres
42	21	30	The Committee recommend that the necessary steps should be taken by the department to inculcate in the operational staff the habit of showing proper courtesy and extending polite behaviour to the passengers.
43	21	31	The Committee recommend that Government should take necessary steps for the enforcement of the traffic law and Rules and should strengthen their inspection machinery on the roads so that those who commit breach of the traffic rules are suitably proceeded against.
44	21	32	The Committee recommend that the department should make all efforts to recruit the persons belonging to the Scheduled Castes and Backward Classes in all the categories of the staff and scrupulously follow the instructions issued by the Government from time to time on the subject
45	22	33	The Committee are not satisfied with the Government's reply and observe that there is hardly any cooler in perfect working condition. At certain bus stands, the water coolers remain out of order during the summer months with the result that the travelling public is much inconvenienced on this account. The Committee recommend that the department should pay more attention in this direction
46	22	33	At small stations, some arrangements for drinking water should also be made for the passengers
47	22	33	The Committee further recommend that arrangements may be made by the department to detail a person to serve cold water in glass tumblers at various bus stands during summer days to the passengers, particularly the Children and the ladies, while being seated in the buses.

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48	22	34	The Committee, recommend that the department should constitute a Committee consisting of two or three Government Officers at a few important bus stands on experimental basis which should suggest the rates, quality and weight of the food articles and also to ensure that the articles of good quality food are available at such shops/stalls. If it is proved useful then such type of Committees may also be constituted at other places
49	22	34	The Committee also recommend that the persons to whom such shops/stalls are allotted, should be made to deposit securities with the department so as to ensure that they conform to the conditions which may be laid down by the Government at the time of auction.
50	23	34	The Committee further recommend that the department may arrange for getting the sample of food articles checked frequently from the department concerned.
51	23	34	Canteens should be run departmentally on no profit no loss basis under efficient managements.
52	23	35	The Committee recommend that whenever any bus of the Haryana Roadways stop at big stations enroute a sweeper should clean the bus as is being done by the railways and the staff at the bus stands should also be instructed to ensure that before a bus leaves, it should be properly cleaned
53	23	35	The buses and the bus stands should also be properly disinfected at regular intervals
54	23	35	The Committee further recommend that at important bus stands sweepers should permanently be posted so as to keep the lavatories and urinals clean. These sweepers should remain on duty all the time during the running of buses.
55	23	35	It has come to the notice of the Committee that during nights the urinals meant for the use of ladies are found locked thereby putting the ladies to much inconvenience. The Committee, therefore, recommend that the urinals should remain open during all the 24 hours as it has become more necessary with the running of night service on various routes
56	23	36	The Committee recommend that the General Managers and the Traffic Managers should ensure by carrying out frequent raids that the First Aid Boxes are carried in all the buses of the Haryana Roadways. Those found guilty for non-compliance of Government instructions in this behalf may be suitably punished
57	23	36	The Committee also recommend that during the general checking the Inspectors and the other supervisory staff should also be instructed to check and see whether the First Aid Box is carried in the bus and is being maintained properly by the bus conductor.
58	23	36	The Committee further recommend that the Department should ensure that Tool Boxes are also kept in the Buses
59	23	37	The Committee recommend that the Department should take steps to bring out a consolidated Roadways Time Table at an early date on the pattern of the Railways Time Table.

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60	24	38	The Committee, recommend that the necessary instructions should be issued by the Department to the Conductors of the Haryana Roadways buses that the passengers particularly women on the road side be picked up to the extent of vacant seating/standing capacity of the buses.
61	24	39	The Committee are of the opinion that as the large number of persons from different towns in the State of Haryana have to travel to Chandigarh where headquarters of the State Government are located in connection with various types of work, the frequency of De-Lux Bus Service from and to Chandigarh be suitably increased
62	24—25	40	In view of the steep rise in the cost of petrol, the Committee are of the view that it may be difficult to maintain cars even for the Officers drawing Salary more than Rs 1,500 per mensem and, therefore, recommend that the eligibility for the allotment of Scooters may be liberalised in the case of such Officers. Such category of Officers may, however, be not considered eligible for allotment of both a car and a Scooter from the State Priority Quota within a period of two years. The Committee understand that such ceiling of income has recently been removed at the Centre.
63	25	41	The Committee recommend that instructions may be issued to all Drivers and Conductors not to smoke in the buses firstly because the smoking causes inconvenience to the passengers and secondly it can be the cause of the buses catching fire thus resulting in damage to the Government property. The Drivers and Conductors may also not allow the passengers to smoke in the buses and travel in a State of intoxication. The Department should see that these instructions are followed in letter and spirit.
64	25	42	In order to purge the Roadways staff of the corrupt elements the Committee recommend that the supervisory staff should see that tickets are issued to each passenger and these are duly punched before issue
65	25	42	The private cash with the Conductors, the suitable limit of which may be fixed by the department at the time of the departure of buses should be recorded conspicuously in some official document and the cash lying in the Conductors hand bags should be checked thoroughly with reference to the value of the tickets sold by the Conductors. The Conductors may be called upon to explain the causes of amount of cash, if found in excess of the value of the tickets sold and suitable action taken against them.
66	25	43	The Committee, recommend that for long distance travel the tickets issued to the passengers should only be in the form of one ticket as far as it is possible, and not as many as 5 to 6 tickets.
67	25—26	43	The Committee further recommend that instructions be issued to all Conductors to invariably note down the number of the bus at the back of the ticket in respect of which it has been issued so that the passengers may not feel difficulty in boarding the right bus
68	26	44	The Committee recommend that the rates for loading and unloading of luggage be suitably fixed by the Department and the same exhibited at conspicuous places.

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69	26	44	In case any passenger desires to load or unload his luggage himself, no obstruction should be caused to him by any porter for doing so.
70	26	45	During the course of oral examination of the Departmental representatives, it was brought to their notice by some members that in some cases the luggage carried in the buses are charged for by the Conductors but no ticket in respect thereof is issued to the owner of the luggage. This type of corruption, according to the Committee's view, is often indulged in by the Conductors in the night-service particularly running between Delhi-Hodel and Delhi-Palwal. The Committee, therefore, recommend that suitable steps in this behalf be taken by the Department at an early date
71	26	46	The buses running on various long distance routes merit particular attention of the Department as the honesty of some of the Drivers and of the Conductors of these buses, in the opinion of the Committee, is not above board. The Committee recommend that proper arrangements may be made to conduct intensive surprise checking both by the flying squad and by the Joint Transport Controller on long distance routes and deterrent punishment awarded to the persons found guilty. The Committee are of the view that the corrupt element does not deserve any mercy whatsoever and, therefore, should be dealt with severely.
72	26	46	The Drivers and Conductors should be transferred at frequently intervals.
73	26—27	46	The Committee further recommend that the following steps be taken by the Department to increase the efficiency of the Roadways still further :— <ol style="list-style-type: none"> A chain of workshops which should be manned by efficient persons to ensure better maintenance of running fleet, which is the prime need by the hour, to reduce the incidents of breakdowns, be established; In order to reduce the expenditure on repairs of buses, preventive measures be strictly adhered to ; Diesel pumps at each sub-depot may also be set up by the Department to effect economy in the expenditure on fuel ; Early steps be taken to set up institutions in the State to impart refresher/reorientation courses to the staff and equip them with advance technical know how ; and A separate Research Cell in the State be set up where research may be conducted for improving the servicing and repair amenities, testing and trials of parts and equipments, retrieving and rebuilding of un-serviceable parts etc.